

Telecom Executives' Association of MTNL DELHI CIRCLE

K. R. YADAV
President
(M) 9868136144

AJAY KUMAR
Finance Secretary
(M) 9868136667

RAM GOPAL
Circle Secretary
(M) 9013131515

Correspondence Address : K-2, Naveen Shahdara, Delhi-110032

Phone : (O) 23321313, (R) 22321651

No. TEAM/CIRCLE/ 2013-14/5

Date 25-06-2013

To,
The Executive Director,
MTNL Delhi, K.L.Bhawan,
New Delhi-110001.

**Sub: In-ordinate delay in restoration of services in Trans - Yamuna area
– services disturbed due to Copper Cable theft at khureji chowk in
November 2012.**

Sir,

Kindly recall our discussion with your goodself regarding the subject under reference wherein we have solicited your intervention. We are sorry to mention here that no concrete measures have been taken by the management in the said case and the situation is still the same as it was in Nov, 2012.

We would like again to draw your kind attention towards the fact about the subject matter under reference.

The cable theft was taken place at khureji chowk in the 1st week of Nov.2012 in Trans Yamuna area. Due to this cable theft the telecom services of nearly 4600 telephone lines were affected. The services were affected due to the theft of nearly 6 Nos. of primary cable of size 2400 pairs, 1800 pairs and 1200 pairs. Our association is continuously pursuing the issue of restoration of services in the area with the management. We have been informed by the area management that the issue of restoration of cable is pending for approval with the competent authority.

Sir, now our association feel it necessary to bring the facts and figure of this case to your kind notice. According to our sources the facts and figure of the case and the reasons of in ordinate delay are as under. After this cable theft, The Trans Yamuna area administration had initiated the matter to execute the work on urgent basis to restore the services. Without

Continued on page 2.....

any delay quotations were called for and the lowest quotation was for approximately Rs. 24.15 lakh. The case was sent for its expenditure approval. The file for approval was roaming from one table to the other for weeks together and thereafter instead of approval of expenditure the file returned back with remarks to go for fresh sealed quotations under the supervision of committee constituted by ED , Delhi for this task. Only two quotations were received for Rs. 42 lakh and Rs. 57 lakh. The first bidder i.e. who had given quotation earlier for Rs. 24.15 lakh didn't participate in the process. Moreover, the proposal of expenditure involving Rs. 42 lakh was also turned down by the committee. Again sealed quotations were called from all the contractors empanelled in cable laying work in MTNL and the matter is under process.

Till date no authority was ready to accord E/A for this work. ED, Delhi unit directed area GM to prepare an ECM note which was prepared accordingly . Now it has been learnt that an E/A for approximately Rs. 61 lakh has been accorded by ECM in which store component is Rs. 25 lakh and cash is Rs. 36 lakh. We don't know why management didn't restore the services so far ? Why this matter was delayed for such a long period and why the management failed to take requisite decision at the time , it was required ? Because of the inordinate delay in taking the decision , not only the expenditure has increased more than two time but the MTNL has incurred a loss of revenue more than 1.5 crore till date. Apart from this the MTNL has already lost nearly 3000 esteemed customers.

In view of the above , we request your good self to kindly get the matter investigated and the responsibility for this enormous loss of revenue as well as the customers be fixed.

With regards.

Yours sincerely

Ram Gopal

(Ram Gopal)

Circle Secretary

Copy to:

- 1) General Secretary TEAM for kind information and kindly tae up the matter with CMD MTNL.
- 2) Office Copy.