

# Telecom Executives' Association of MTNL DELHI CIRCLE

**RANBIR SINGH**  
President

**AJAY KUMAR**  
Treasurer

**RAM GOPAL**  
Circle Secretary

**Correspondence Address :** K-2, Naveen Shahdara, Delhi-110032  
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No. TEAM/CIRCLE/ 2011 - 12 / 10

Date ...10-08-2011

To,

Sh. Manjeet Singh (ED),

MTNL, Delhi

K.L. Bhawan, NEW DELHI

**Subject: Autocratic behavior of Sh. S.P.Singh GM(TY) and the resolution passed by general body of TEAM TY area.**

Respected Sir:

I have come to know that the GM(TY) Sh. S.P.Singh is behaving autocratically, harassing, threatening and insulting to all executives of TY area . I was personally present in emergency general body meeting held on 28-07-2011 to know the sentiments of each executive. I was shocked to hear the cheap language which was delivered by GM(TY) with executives on different occasions. General body meeting of TEAM TY passed a resolution unanimously against the autocratic behaviour of GM(TY), copy of the same is enclosed herewith for your kind reference. Some of the examples of his cheap language and wordings are quoted as follows :

- 1) Low ABF or Ticket to Mumbai.
- 2) GAINDE JAISE KHAL HO GAYI HAI KAPRON KE SATH KHINCHWANI PADEGI.
- 3) TREA BHI PAYJAM DHEELA KARANA PAREGA.

and much more which even cannot be quoted here as those will not be proper to write here.

He is developing many techniques to increase MCU of exchanges . In one of the SMS sent to Area Managers he writes that "KEEP BUSY THE SUBSCRIBER FOR UNWANTED TALKS IF HE DIALS YOU FROM MTNL NUMBER , THAT WILL INCREASE MCU OF EXCHANGES"

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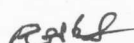
It is therefore requested that your good self may kindly intervene in to the matter for resolving the issue to the satisfaction of executives of TY area so that industrial peace can be maintained in the area.

With Kind regards

Enclosure:

Yours sincerely

Resolution passed by TEAM TY area.

  
RAM GOPAL

Circle Secy. TEAM

DELHI CIRCLE

Copy to:

- 1)CMD MTNL for information please.
- 2)DIR HR MTNL for information please.
- 3)General Secretary TEAM for information please.

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## Resolution

An emergent General Body Meeting of Executives 'TEAM' TY area was held at Laxmi Nagar Exchange at 17.30 Hrs. on date: 20-07-2011 to discuss the 'HARRASSING ATTITUDE OF- GENERAL MANAGER TY' and general problem being faced by members in TY area.

A healthy and lengthy discussion took place for the betterment of services in MTNL . It was sounded that all the executives are putting their best efforts and skills for maintaining the services of MTNL. Many of Executives described that they are even working beyond their duty hours without fearing about their mode of conveyance in late hours. But all the members feel that while performing their duties with full devotion and dedication they should be free from fear and disregard whereas the present situation seems to be contrary in TY area. Head of TY area i.e. GM (TY) has lost Ideas , Motivation and techniques which play key role to improve the efficiency of executives and in turn boosts the efficiency of concerned organization. The situation is being worsen day by day as every executive lives in dilemma whether he is going to be punished / insulted by GM (TY) by his cheap words/phrases and abuses. Some of the examples of his derogatory remarks and scolding language are as follows:

1. "GAINDE JAISE KHAL HO GAYI HAI KAPRON KE SATH KHINCHWANI PADEGI"
2. "TERA BHI PAYJAMA DHEELA KARNA PAREGA".

GM (TY) even does not keep the patience to listen the problems and due causes of shortfall if any, in execution of work and starts shouting with abuses on the executives specifically in the meetings, the motto behind this seems to terrorise other executives too. In this way the executives are being regularly scolded and defamed in the name of improving so called 'ABF' / 'MCU' of MTNL in TY area. The executives are being scolded in a way "Low ABF then ticket to Mumbai". It was pointed out that GM (TY) has directed that whenever subscriber dials from his land line number then keep him busy to increase MCU of exchange, the way of functioning of GM(TY).shows the mental bankcurrpsy on

1

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his part. Many of executives are living in fear and are becoming patient of 'HIGH /LOW BLOOD PRESSURE / SUGAR' and other mental disorders. The attitude of GM (TY) is autocratic and hence cannot be tolerated.

In the light of above all members of TY area unanimously resolved as follows:

1. General Body condemn the harassing, insulting and abusive behaviour of Sh.S.P.Singh GM(TY).
2. The autocratic behavior of GM (TY) cannot be tolerated any more and the services of MTNL cannot be improved without shifting GM(TY) out of MTNL.
3. All the executives will put their serious effort for betterment of services in MTNL and will perform duties with full devotion and dignity in the current scenario.
4. The cheap language / insulting remarks of GM(TY) cannot be tolerated any more hence if any of Executives is being harassed or insulted by GM(TY) in any meeting or in alone too then all the executives will boycott meetings called by him at once and we will be forced to start non cooperation without any further notice.

  
(P.K.SINGH)

AREA PRESIDENT

"TEAM" (TY)