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MAHANAGAR TELEPHONE NIGAM LIMITED

Office of the General Manager (Transmission) Kidwai Bhawan New Delhi

No. AGM (T)/TEAM/MTNL/2011-12

Dated at New Delhi the 31.12.2012

07-01-2013

MINUTES OF THE MEETING

Sub : Minutes of the Meeting held on 24.11.2012 at 1500 Hrs between Telecom Executives Association of MTNL, Delhi Circle and GM (Transmission) at Kidwai Bhawan New Delhi.

A meeting was held on 24.11.2012 at 15.00 Hrs in the chamber of GM(Trans), Kidwai Bhawan with the representatives of "TEAM" Delhi Circle. The meeting was attended by:

Administration Side

S/Shri

1. Harwesh Bhatia, GM(T)
2. Ranbir Singh , DGM(T-CS)
3. A.K.Negi, DGM(T-CW)
4. T.N.Singh , DGM(T-NTY)
5. A.P.Singh, CAO (T)

Association Side

S/Shri

1. Ram Gopal C/Secy
2. Rajeeb Kumar AGS
3. S.S.Gupta Area Secy (T)
4. R.D.Ahirwar ACS
5. Satya Prakash Org. Secy

Following points were discussed:

1. Shortage of Executives (JTO's/SDE's):

Association representatives pointed out that there is acute shortage in JTO'S/SDE's cadre in Tx area. GM Tx informed that case for the posting of more JTO's/SDE's has already been taken up with GM (A) and shall be pursued further.

2. Shortage of Vehicles :

Representatives of Association mentioned that there is shortage of vehicles in the field causing adverse affect on mobility and services. GM -TX informed that vehicles available in TX area have been distributed among the field units, these should be utilized judiciously. Pooling system of vehicles in Divisions may be adopted by keeping all vehicles under DE control and their deployment according to demand from SDE's. Efforts should be made for optimum utilization of vehicles by clubbing works of different nature which falls on same route/side, can be completed by sharing of vehicle. Allotment of more fuel in vehicle can be considered against the OFF road vehicle as per requirement and justification.

3. **Shortage of testing instruments :**

It was pointed out that many testing instruments, splicing machines, power meter have gone faulty and there is acute shortage of working instruments in the field. GM TX apprised that tender for repair of instruments is under process and problem shall be resolved after approval of tender. However urgent and minor repairs can be looked into.

4. **Shortage of Store items :**

After decentralization of "MM" unit, work related to procurement of TX items have been transferred to GM TX and now TX-MM unit is functioning with experienced persons diverted from erstwhile GM MM unit and hopefully tendering and procurement process shall be expedited.

5. **Contractor labour problem for fault rectification:**

Association representatives pointed out that contractors are not supplying labour for maintenance works as per requirement. Management clarified that sufficient provision of funds are available in maintenance head and action as per NIT may be initiated against defaulting contractors.

6. **Non clarity in Insurance claim process:**

Guidelines received from PLG/Corp office have been already circulated to the field units and problems deliberated by association representatives have been taken with the Insurance Company. Meeting with the Insurance Company was conducted in presence of DE's and doubts have been cleared for process of insurance claims. Insurance representatives were asked to expedite the claims submitted by field officers. Regular coordination meetings

With Insurance company shall also be held henceforth to mitigate the problems of claims.

7. **Non availability of Spares with Teja's Engineers:**

Representatives of Association mentioned that Teja's Engineers are coming to stations to attend faults without spares of equipments and after localization they are sending faulty cards to Bangalore for repair which is a time consuming process. GM TX apprised that meeting was conducted with Teja's and they have been conveyed to arrange important spares at site, in turn M/S Teja's assured that in case of service interruption spares shall be made available at site.

8. Misc Points:

Association representatives pointed out the current problem of vehicle in RG as out of 2 vehicles one has gone off the road, DGM TNTY shall rearrange to resolve the issue. Request transfer case of executive near their residences shall be considered on merit and as per service requirement.

Res @ 7/11/2013
ASSTT GENERAL MANAGER (TRANS)

Copy To :

1. GM (T) for kind information please.
2. DGM (T-CS)/DGM(T-NTY)/DGM(T-CW)/DGM(Fin)T for inf &n/a.
3. C/Secy Area Secy(T) "TEAM" Delhi Circle.
4. Office copy