

Telecom Executives' Association of MTNL **DELHI CIRCLE**

RANBIR SINGH
President

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No. TEAM/CIRCLE/

Date

Resolution

An emergent General Body Meeting of Executives 'TEAM' TY area was held at Laxmi Nagar Exchange at 17.30 Hrs. on date: ~~20~~-07-2011 to discuss the '**HARRASSING ATTITUDE OF- GENERAL MANAGER TY**' and general problem being faced by members in TY area.

A healthy and lengthy discussion took place for the betterment of services in MTNL . It was sounded that all the executives are putting their best efforts and skills for maintaining the services of MTNL. Many of Executives described that they are even working beyond their duty hours without fearing about their mode of conveyance in late hours. But all the members feel that while performing their duties with full devotion and dedication they should be free from fear and disregard whereas the present situation seems to be contrary in TY area. Head of TY area i.e. GM (TY) has lost Ideas , Motivation and techniques which play key role to improve the efficiency of executives and in turn boosts the efficiency of concerned organization. The situation is being worsen day by day as every executive lives in dilemma whether he is going to be punished / insulted by GM (TY) by his cheap words/phrases and abuses. Some of the examples of his derogatory remarks and scolding language are as follows:

1. "GAINDE JAISE KHAL HO GAYI HAI KAPRON KE SATH KHINCHWANI PADEGI"
2. "TERA BHI PAYJAMA DHEELA KARNA PAREGA".

GM (TY) even does not keep the patience to listen the problems and due causes of shortfall if any, in execution of work and starts shouting with abuses on the executives specifically in the meetings, the motto behind this seems to terrorise other executives too. In this way the executives are being regularly scolded and defamed in the name of improving so called 'ABF' / 'MCU' of MTNL in TY area. The executives are being scolded in a way "**Low ABF then ticket to Mumbai**". It was pointed out that GM (TY) has directed that whenever subscriber dials from his land line number then keep him busy to increase MCU of exchange, the way of functioning of GM(TY).shows the mental bankcurrpsy on

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his part. Many of executives are living in fear and are becoming patient of 'HIGH /LOW BLOOD PRESSURE / SUGAR' and other mental disorders. The attitude of GM (TY) is autocratic and hence cannot be tolerated.

In the light of above all members of TY area unanimously resolved as follows:

1. General Body condemn the harassing, insulting and abusive behaviour of Sh.S.P.Singh GM(TY).
2. The autocratic behavior of GM (TY) cannot be tolerated any more and the services of MTNL cannot be improved without shifting GM(TY) out of MTNL.
3. All the executives will put their serious effort for betterment of services in MTNL and will perform duties with full devotion and dignity in the current scenario.
4. The cheap language / insulting remarks of GM(TY) cannot be tolerated any more hence if any of Executives is being harassed or insulted by GM(TY) in any meeting or in alone too then all the executives will boycott meetings called by him at once and we will be forced to start non cooperation without any further notice.


(P.K.SINGH)

AREA PRESIDENT

"TEAM" (TY)