



महानगर टेलीफोन निगम लिमिटेड  
(भारत सरकार का उद्यम)  
**MAHANAGAR TELEPHONE NIGAM  
LIMITED**  
(A GOVERNMENT OF INDIA ENTERPRISE)

No MTNL/CO/Pers/Medical/Renewal17-  
Dated: 09/06/2017

GM(Admn)  
MTNL, KL Bhawan  
Janpath  
New Delhi

GM(Admn)  
MTNL, Telephone House  
Dadar  
Mumbai

PGM (WS)  
MDS Sadan  
CGO Complex  
New Delhi

**Sub: Group Health Insurance Policy for MTNL Working Employees w.e.f 10.06.2017.**

As per approval of Competent Authority, it has been decided to launch the **Working Employees Group Health Insurance Scheme, 2017**. The Indoor part of the Scheme will be managed through an Insurance Policy which will be served by **M/s Bajaj Allianz General Insurance Co. Ltd.**

The details of Helpline No/ Nodal Office etc from **M/s M/s Bajaj Allianz General Insurance Co. Ltd** are as under.

- 1) Helpline No- 18001032529, 02030305858.
- 2) Sh Ashish Rasal : 08600046988.

3) Nodal Officer

- i) Delhi Unit: Sh Himanshu Roy- 9711136673.
- ii) Mumbai Unit: Prawin Mishra- 9934016131

4) For Reimbursement Claims

- i) Delhi Unit: Jitendra Singh - 9711191670
- ii) Mumbai Unit: Dr Rashmi Sachdeva- 7738395815


M/s Bajaj Allianz will apply for toll free no from MTNL which will be conveyed in due course of time.

GM(Admn) of respective Units are requested to be in touch with the Nodal Officer of **M/s Bajaj Allianz General Insurance Co. Ltd** for smooth functioning and redressal of complaints in respect of the Medical Policy.

The scheme will be operated from the Office of respective Area GMs in areas and GM(Admn) at HQ in Delhi and Mumbai. The cases of Working employees of Corporate Office, shall be dealt at O/o GM(HR), C.O. The Scheme shall take effect from 10.06.2017 for one year. The employees data as received from FMS has been provided to **M/s Bajaj Allianz General Insurance Co. Ltd**.

Further it is also intimated that for the time being the present I.D Card/ Indoor Medical Card will be valid in all existing hospitals till further orders.

Further a copy of Primary Agreement between MTNL & **M/s Bajaj Allianz General Insurance Co. Ltd** alongwith Annexures will be forwarded to Units in due course of time.

  
Mdena Chauhan  
GM (HR)

Copy to:

1. CMD, MTNL- for kind information
2. Director (HR).
3. CVO, MTNL.
4. ED MTNL, Delhi/Mumbai.
5. GM (Fin), MTNL, Delhi/Mumbai/CO
6. General Secretary, Recognised Unions, Delhi/Mumbai
7. General Secretary, MTNL SC/ST Employees Welfare Association, New Delhi

Corporate Office: 5<sup>th</sup> Floor, MTNL Building, CGO Complex, Lodi Road, New Delhi- 110003.



# Points of Contact

24X7 Toll Free Number - 1800 103 2529 or 020-30305858

## Cashless Claims

Mr. Ashish Rasal

8600046988

## Reimbursement Claims

### Mumbai

✓ Dr. Rashmi Sachdev

7738395815

### Delhi

✓ Jitendra Singh

9711191670

Delhi Nodal Officer  
Mumbai Nodal Officer

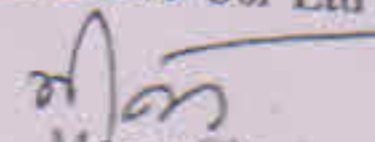
Himanshu Roy  
Prawin Mishra

9711136673  
9934016131

-Health Administration Team-

in due course of time.

Allianz General Insurance Co. Ltd

  
Meena Chauhan  
GM (HR)

Copy to:

1. CMD, MTNL- for kind information
2. Director (HR).
3. CVO, MTNL.
4. ED MTNL, Delhi/Mumbai.
5. GM (Fin), MTNL, Delhi/Mumbai/CO
6. General Secretary, Recognised Unions, Delhi/Mumbai
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- BAGIC will honour all the existing health cards / ID cards of the active employees for cashless treatment at the hospital till the time BAGIC issues cards for all the MTNL employees and their dependents.
- Most of the current hospitals those are on panel with the current insurer are also empanelled with BAGIC left over hospitals will be added in a months time.
- Dependent will be entertained on the basis of previous cards and cross verification from the active employee data.
- In case there is unavailability of the room in empanelled hospital as per the eligibility of the employee and employee has to admitted for higher category of room. In such scenario all additional expenses would be bear by the insurance company.