### Telecom Executives \*\* Association of MTNL

CENTRAL HEAD QUARTER

M. Claudres Cokum

President

C.U. Gade Treasurer Ashok Kumar Kaushik General Secretary

Correspondence Address: Qtr. No. 23, R.K. Puram, Sector VI, New Delhi-110022. Phone: 20543336(O), 26177272(R), 9868136363. Email. team.org.in

No. TEAM/CHQ/ MT NI / Co/ ) 010

Date 27.07.2010

To.

Director (HR).
Mahanagar Telophone Nigam Limited.
Corporate Office,
Jeevan Bharti Building,
New Delhi.

End:- Modification in Section I & II (Applicability & Definition) of MTNL Medical Parles 2001.

Ref. No:- MTNL/CO/Pers/CGHIS-Working Employees/977 dated 03.10.2009

Sir.

Kindly recall our written and verbal submissions with regard to the subject and letter under reference in which certain changes have been made in Section I & II of MTNI. Medical Rules 2001. Our association is all along opposing these changes and requesting the management to reconsider the changes made in the Medical Rules 2001. The following are the ground, justification & reasons on which our association demanded the amendments in the said policy:

- 1. Change in Deficition of family is unconstitutional and against the sprit of Indian family concept. It is a clear cut violation of standard instructions issued by DOP&T. It is the discretion of the employees concerned to avail the medical claim from his/her office or spouse office. Management cannot compel the employees to claim medical facility for self and children excluding spouse. CGHS Medical Rules are the guiding principal for settlement of such type of claims and all the cases are being settled in MTNL at CGHS rates either empanelled hospitals or non paneled except Super Specialty Hospitals. It was assured in writing by management at the time of absorption to the Hon'ble CAT, Principal Bench, Delhi that existing terms and conditions will be further improved upon. On the contrary instead of improving; management is withdrawing the facilities which were available to us under CGHS, when we were in DOT.
- 2 Amendment in respect of dependency of children/parents, the medical attendant rules/ CGHS Rules should be followed strictly and restriction of two children should be withdrawn.
- 3. Ceiling in respect of re-imbursement of OPD treatment with reference to the salary for the month of April 2008 should be withdrawn immediately and it should be in accordance with the new revised pay scale.
- 4. Uniform policy should be adopted for executives and non executive for OPD treatment reimbursement so as to end the prevailing discrimination.

Contd...2

(2)

- 5. Limit for two months salary for payment of Chronic disease cases should be withdrawn and payment should be made on actual basis.
- While planning for hospitals/Nursing Home on panel of MTNL, approachability to the hospital must be considered nearby and should be within a distance of around 5 kms.
- 7. Frequent changes in the paneled hospitals should be avoided and the list of empanelled hospitals should be displayed on the MTNL site for wide publicity amongst the employees.
- 8. In NCR particularly (Ghaziabad, Faridabad and Gurgaon ) some more hospitals are to be immediately empanelled with MTNL( which are well equipped with advanced medical treatment facilities). We request all those hospitals who are on CGHS panel must be brought on MTNL panel.
- 9. Executives Association should also be taken into confidence while taking any decision on such issues which are related to executives.

Sir, all the above suggestions are being proposed by us for the betterment of the medical policy. In the light of above facts, it is requested to consider the same at the earliest and take CGHS medical rules as a guiding principles in MTNL.

We, therefore once again request your good self to kindly include the above suggestions in the prevailing medical policy of MTNL (under reference ).

With regards,

Your's sincerely,

( A.K.KAUSIIIK)

General Secretary, TEAM

Copy to:-

1. CMD, MTNL, Corporate Office, New Delhi for information & necessary action please.

2. Director (Finance), MTNL, for information and necessary action please.

~ ~ ~

## **Telecom Executives "Association of MINL**CENTRAL HEAD QUARTER

Michenettellinkun

President

C.U. Gade Treasurer Ashok Kumar Kaushik General Secretary

Correspondence Address: Qtr. No. 23, R.K. Puram, Sector VI, New Delhi-110022, Phono : 20543336(O), 26177272(R), 9868136363. Email: team.org.in

NO. TEAM/CHQ/MINL/Co/2010/

Date \$4.07 20/0

To.

Chairman & Managing Director,
Mahanagar Telephone Nigam Limited.
Corporate Office,
Jeevan Bharti Building,
New Delhi

Sub:- Non-Grant of meeting by ED, Delhi for resolving long pending issues relating to deteriorating services and HR issues of Executives.

Sir,

V/e would like to draw your kind attention towards the callous and negligents approach of MTNL, Delhi management in general and ED, Delhi in particular towards the Telecom Services as well as HR issues related to executives in MTNL Delhi. In this regard, I on constraint to draw your kind attention that in spite of repeated request of our Circle Secretary, Delhi Unit, the Executive Director, MTNL, Delhi has neither granted any meeting nor resolved any issue till date, which were repeatedly brought to the novice to the MTNL management through various verbal as well as written communications. I have also personally requested the MTNL management as well as ED Delhi unit to resolve the issues pertaining to Telecom Services as well as HR issues but all efforts have gone in vain.

Sir, we have also personally drawn your kind attention towards the condition of Telecom Services in Delhi unit and the unresolved HR issues pending since long. During the course of discussion you have assured us to intervene and we know that your good self had intervened, which brought some movements for a short time but again the situation has gone back to square. During the tenure of present ED, Sh. Manjeet Singh the services in MTNL Delhi has gone to worst. To understand why this situation has arisen in Delhi unit, I want to quote one of the statement given by Sh. Manjeet Singh as ED. Delhi in one of the meetings organized by BMS MTNL, Delhi "I am 25 % bunequerat. 25 % technocrat and 50 % politician". We can certainly say that a

Conddon på

-2 —

person of this kind of composition cannot be purposeful and useful at least for an organization like MTNL, which is purely a telecom service provider organization. Because of this kind of attitude and approach of ED, Delhi, the executives in particular and of this kind of attitude and approach of ED, Delhi, have become totally frustrated and lost employees in general, who are working in Delhi, have become totally frustrated and lost their motivation. Our Delhi unit's circle executive committee (CEC) have passed a resolution to start immediate non co-operation movement against the present management and demanded that MTNL Delhi unit should be immediately get rid off the present ED. During the CEC meeting, I personally requested our executive members not go for non corporation moment because CWG,2010 are to be held very shortly in which the prestige of MTNL as well as our country is at stake. In view of my appeal, our CEC the prestige of MTNL as well as our country is at stake. In view of my appeal, our CEC that deferred the decision and assured that they will give their best to maintain the telecom services during CWG,2010.

In view of the above, We, therefore request your good self to grant us an immediate meeting, so as to discuss and resolve the issues across the table. We further solicit your kind intervention for the betterment of telecom services and resolution of HR issues.

With regards,

Your's sincerely,

(A.K.KAUSHIK)

General Secretary

Copy to:-

1. Director (HR), MTNL, for information and necessary action please.

2. Office copy.

TO TO TO TO TO TO THE T

Pyrol &

# Telecom Executives' Association of MTNL CENTRAL HEAD QUARTER

N. Chaveles elokou

President

C.U. Gade -Treasurer Ashok Kumar Kaushik General Secretary

Correspondence Address: Qtr. No. 23, R.K. Puram, Sector VI, New Delhi-110022.

Phone: 20543336(O), 26177272(R), 9868136363 Email: team.org.in

#### No. TEAM/CHQ/MTNY/Co/2010

Date 24:09:2010

To.

The Chairman and Managing Director MTNL Corporate office A Jeevan Bharti Building, Connaught Place New Delhi.

#### Sub:- Request for providing GSM service connection to all executives

The attention of ED MTNL Delhi unit has been drawn by our association time and again towards the subject under reference but of no avail. As and when we brought the same to his kind notice, he has just pushed us to corporate office with the remarks that he wants to give but the approval of corporate office is required for the same.

We, therefore, request your goodself to issues necessary instructions to MTNI. Delhi unit for providing GSM service connection to all executives working in Delhi. This will strengthen the communication network amongst the executives working at various levels.

With regards,

Your's sincerely,

(Ā.K.Kaushik) General Secretary

Registered Office: 9 A, Shree Sandesh, Rajarshi Shahu Maharaj Marg, Andheri (East), Mumbai-400 069