Telecom Executives' Association of MTNL CENTRAL HEAD QUARTER

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No. TEAM/CHQ/ MTNL/cmD/2012

Date .06-02-2012

To,

The Chairman and Managing Director

Mahanagar Telephone Nigam Limited,

Jeevan Bharti Building, Connaught Place,

New Delhi,

अ0 एवं प्र0 नि0 के निजी सचिव P.S. to C. M. D. भ0 देश नि0 लि0/M.T.N.L.

Subject: Unfortunate developments in the meeting held on 03-02-2012. Further meeting solicited.

Respected Sir,

On request of our association your good self granted us a meeting at 12.00 Hrs on 03.02.2012 to discuss the various issues pertaining to HR, Telecom Services and revenue loss in MTNL. I along with my colleague office bearers attended the meeting. We feel it necessary to draw your kind attention towards the happenings taken place during the meeting.

During the discussion about the functioning of lease circuit, we informed you that nearly 1500 lease circuits were disconnected due to delay in decision at the level of top management of MTNL, Delhi and unhealthy trade practices adopted by BSNL by booking the lease circuits on their own, knowing fully well that both the ends of some of these were being served by MTNL, Delhi. BSNL is also raising the bills for these circuits due to which MTNL Delhi Unit is suffering with huge financial loss. When we were seeking your intervention in this matter, instead of assuring us to take the corrective measures in this matter, to our utter surprise, your good self has started to pass the derogatory remarks, in a sarcastic manner, against our office bearers as well as against our members executives who have been absorbed in MTNL.

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Sir, your behavious with the association representatives in the meeting was totally uncalled for and unwarranted that too without any provocative situation. It was not only shocking but also unexpected from a person of the status of CMD MTNL in Navratna PSU. It is our belief that the situation could have been further worsened if we would have given a befitting reply to this said misbehavious so our office bearers restrained themselves. We were further shocked when you have passed derogatory remarks about the absorbed executive cadre as a whole. We never expected this kind of remarks from a person who is our CMD and remained Director (HR) in BSNL which represents lakhs of executives and non-executives.

Sir, it is not unlikely that every organisation has got its own quota of good and bad workers/ officers irrespective of the fact which cadres or groups they belong to. The ITS cadre is no exception in this respect. While a good number of ITS officers are definitely good and still they are adored by all of us in MTNL/BSNL/DOT, there is no denying that there are quite a few of them who somehow have lost their interest in MTNL. They are in MTNL with the clear purpose of time passing and in that process the interest of MTNL are being severely effected. This is not only our observation, this is almost an observation across the board. For that matter, we can not hold any opinion like: "your people are useless" as a cadre.

We are sorry to point out that your remarks and gesture about the absorbed executive cadres (JTOs/JAOs etc and officers promoted therefrom) are unfortunate and unacceptable. We are aware that you may be under considerable pressure in the given situation of MTNL. We are with you in your endeavor to bring improvement in the situation. But for this , for God's sake , don't lose your cool and balance.

We would request you to kindly grant us some more time at your convenience so that we can discuss with you the items remained in-conclusive in the said meeting.

With regards,

Yours faithfully,

(A.N.NAUSHIN

General Secretary