

# Telecom Executives' Association of MTNL

## DELHI CIRCLE

**RANBIR SINGH**

President

**AJAY KUMAR**

Treasurer

**RAM GOPAL**

Circle Secretary

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*Correspondence Address* : K-2, Naveen Shahdara, Delhi-110032

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No. TEAM/CIRCLE/

Date .....

To,  
Sh. B.K.Mittal  
Principal General Manager(D)  
MTNL  
CGO Complex  
New Delhi

**Subject** :Deteriorating condition of Transmission Net work in MTNL  
Delhi due to long pending OFC faults

R/Sir,

We would like to draw your kind attention on burning problems of Transmission Network in MTNL Delhi unit. The following are few points which need yours urgent attention for earliest disposal of problems:

- 1) **Shortage of Testing and Jointing equipments** : The point has been raised many time in formal and informal meetings with GM Transmission by the representatives of our association. Each time GM (Trans) has assured for earliest remedy of the problem .He categorically told that, he is well aware of problem and he will arrange to cover up the shortage of Power meter, OTDR, SPLICING Machine ,etc at earliest. Even he assured that a tender will be floated for repair of faulty equipments. Many of transmission stations are not having invertors/UPS, required for uninterrupted power supply and these are also required at urgent basis. But we are sorry to mention that nothing concrete has been done for overcoming of shortage these equipments.
- 2) **Shortage of Labours** : Sir, As all of us are aware that without getting help of labours for digging work , it is next to impossible to attend the cable faults . But since last two years, it is becoming very difficult to get labours for attending the faults as and when required. On most of the occasions it is being told by approved contractor that

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"QUOTA HAS BEEN EXHAUSTED SO THE LABOUR CANNOT BE GIVEN." It is strange that, although approved rate contract is available but labour is not being made available by contractors resulting in not attending of the faults and loss of revenue. In such circumstances every executive working for maintaining the transmission feel helpless for attending the fault.

- 3) **Shortage of Vehicles:** Our Executives are working very hard day and night without any complaint about system. They are running from pillar to post in each adverse condition just to maintain the transmission network, but at the same time they have some limitations too. Some of executives are maintaining the area of approximately 40 KM long, whereas 25 km is an average length of maintaining the area. . For maintaining such a long net work without vehicle is next to impossible. The problem has been raised to even GM (Trans) and the result is the same as of other problems.
- 4) **Shortage of Executives:** Sir, since last two years approximately 40 (forty) senior experienced executives have been withdrawn from maintenance, due to Promotions, long stay in area or for different project works. But side by side our transmission area for maintenance purpose has been just doubled within same time. The problem has been raised with GM (T) & GM(A), but till date whatever relief has been provided that is just eye wash exercise.

Sir, we as part and parcel of MTNL Network feel very much ashamed when we see the long lists of pending faults, but even after full devotion and honesty for our work, it is becoming very difficult for our executives to maintain the network in the present conditions. *It has been learnt through reliable sources that approximately 150 OFC faults are pending in booking (some of among these cable faults are pending since July 2009 onwards) and it is also observed by the executives working in transmission area that just double of these faults are pending for booking because of shortage of testing equipment, labour, vehicle, procedurals formalities and executives . Our net work is being damaged slowly and consistently. It is our apprehension that some well planned*

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conspiracy is being done to damage the reputation of MTNL. *The deteriorating condition of transmission is damaging Switching units of landline, Mobile Network, Leased lines, Broad band and IPTV network (which is most favorable service of MTNL) .AS an impact of these long pending faults and continuous interruption in the services our valued subscribers who are associated with the company are loosing their faith and switching over to some other networks. This in turn causes loss to MTNL for its reputation and finance too.*

It is our assumption that all the facts as elaborated above might be in priority list of Senior Level management of MTNL, but it seems that no concrete decisions are being taken to overcome these long pending faults and short falls. We request your good self to look into the matter urgently for creation of working atmosphere so as to avoid further deteriorating condition of Transmission Net Work of MTNL. Let us hope for the best services to our valued subscribers in short future.

With Regards.

Sd/-  
( Ram Gopal)  
Circle Secretary,  
Delhi Circle ,TEAM

- Copy to:1) CMD MTNL for information and n/a pls.  
2) DIR TECH MTNL for information and n/a pls.  
3) ED MTNL Delhi unit for information and n/a pls.  
4) ED Wireless unit for information and n/a pls.  
5) GM Transmission MTNL Delhi for information and n/a pls.  
6) GS TEAM