

Telecom Executives' Association of MTNL

CENTRAL HEAD QUARTER

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No. TEAM/CHQ/MTNL/Co/2010

Date 22.12.2010

To

Chairman & Managing Director,
Mahanagar Telephone Nigam Limited
Jeevan Bharti Building,
New Delhi.

23-12-10
आ. एं. ए. ए. के निजी सचिव
P.S. to C.M.D.
आ. एं. ए. ए. के निजी सचिव

Sub:- Mis-utilization of manpower- Case of Posting of 9 JAOs in GM(CPSL) Unit.

Sir,

This association would like to bring to your kind notice that 9 JAOs have been posted to GM(CPSL) unit on completion of their Induction Training by GM(A)/Executive Director, Delhi during the month of November 2009 for performing duties at the premises of some MOU partners and CIP customers. The jobs and duties assigned to these nine JAOs has nothing to do with the work for which these nine JAOs have been recruited by MTNL Corporate office. Presently duties assigned to these JAOs in CPSL unit are technical /general in nature like attending their complaints regarding faulty land lines and Internet Lease line, booking of new connections and its installation, fixing the targets for JAO for bringing new business, submissions of telephones bills, filling forms etc, accepting Dak for submission in MTNL and other liaison work which is not related to duties assigned to JAOs in any way. We have taken up the matter with GM(CPSL) and who has informed us that the duties and responsible assigned to these JAOs are having no relation to accounts and finance work but what to do. When administration has posted them in my unit some work has to be taken from these JAOs. The same was taken up with ED also but ED, Delhi was reluctant to revise their posting.

Our association is all along drawing the attention of MTNL Corporate management towards the HR activities of management in Delhi unit. It's a strong murmuring in the corridor of MTNL, Delhi unit that there are certain General Managers and higher officers in Delhi Unit, who are doing all acts which will not only affect the efficiency of telecom network in Delhi but also frustrate the work force also. These officers are doing all these things just to ensure their post retirement future in the organization of our competitors. We also find some truth in this murmuring, when we see the Material Management, HR Management and their commitments towards our esteemed customers.

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We, therefore urge upon to your good-self to take immediate corrective measures to correct the HR policies of MTNL Delhi unit and post these nine JAOs according to their Job profile in consultation of GM(F) Delhi unit, so as to ensure the better future of MTNL in Delhi, which is Life line of the citizen of DELHI

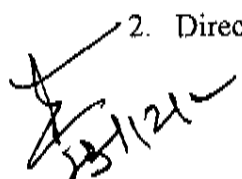
With regards,

Yours faithfully,


(A.K.KAUSHIK)
General Secretary

Copy to:-

1. Director(HR), MTNL, Corporate office, New Delhi for information & n/a pl.
2. Director(F), MTNL, Corporate office, New Delhi for information & n/a pl.


25/12/10