

To,
Sh. Manjit Singh
Executive Director
MTNL ,Delhi

Date-27-08-2010

Subject :Callous & Negligent approach of MTNL Delhi management towards the maintenance of services and negative approach towards the pending issues of Executives

Sir,

We are constrained to inform you that in spite of vigorous persuasion through, written as well as verbal discussions , the issues pertaining to MTNL services and HR issues raised by us ; have not been resolved till date. We have observed that the approach of MTNL management is very casual & callous towards the issues related to Telecom services in MTNL Delhi and totally negative towards the HR issues related to Executives in MTNL . The callous approach of MTNL management of Delhi unit have brought the MTNL to a halting position where nothing is moving. Forget about the employees and executives of MTNL Delhi unit but our esteemed customers are also feeling themselves suffocated and frustrated . We know the situation in MTNL Delhi has gone from bad to worst even then we request you to kindly grant us an urgent meeting to discuss the following issues:

- 1) Un adequate supply of store items to meet the field requirements.
- 2) Shortage of Vehicles.
- 3) No proper maintenance of cable Net work.
- 4) Poor signaling of mobile network .
- 5) Faulty Batteries in power room of Exchanges.
- 6) Delay in filling of Vacant posts of SDEs/DEs/AOs/CAOs on officiating basis.
- 7) Provision of Dolphin Connection to all executives and replacement of Garuda connection with Dolphin.
- 8) Undue delay in holding DPCs for Financial up gradation.
- 9) Delay in Sending Executives for mandatory training after financial up gradation to earn 2nd increment.

10) Separate tender for cable maintenance to avoid the victimization of Executives.

11) Poor maintenance of transmission network.

12) Extra ordinary delay in posting of Executives.

We hope that the management will come forward to resolve the above issues across the table so that the services of MTNL Delhi during Common Wealth Game 2010 can be maintained efficiently with total quality. This is the need of hour because the prestige of the country during CWG-2010 will be at stake and no body in the country can afford the callous, negligent attitude as well as approach of MTNL Delhi unit during prestigious event of CWG-2010.

Hope For The Best.

With regards.

Ram Gopal

Circle Secy,

Delhi Circle ,TEAM

Copy to:1) CMD MTNL for information and n/a pls.

2) DIR TECH MTNL for information and n/a pls.

2) Dir HR for information and n/a pls.

3) CGM(WS)/PGM(D)/PGM(O) for information and n/a pls.

4) GM(A) for information and n/a pls.

5) GS TEAM