

# Telecom Executives' Association of MTNL

## CENTRAL HEAD QUARTER

**N. Chandrasekaran**  
President

**C.U. Gade**  
Treasurer

**Ashok Kumar Kaushik**  
General Secretary

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No. TEAM/CHQ/MTNL/CO/2011

Date 29.09.2011

To,

Sh. Kapil Sibal Ji  
Hon'ble Minister (C&IT),  
Sanchar Bhawan,  
New Delhi. -110001.

**Sub: Huge disconnection of Lease Line in MTNL,  
Delhi.**

Respected Sir,

we would like to draw your kind attention towards the poor working of MTNL Delhi unit. Despite of your goodself's honest drive to improve the quality of services as well as revenue earning of MTNL both Delhi and Mumbai units, We are constrained to inform you that more than 1500 Lease Line connections of various banks, PSUs and other Govt. Organizations have been disconnected since January 2011 to August 2011 which in turn resulting loss of revenue of around 10 crores annually in Delhi unit. This is all happened due to wrong polices, lack of commitment and negligent attitude of top management of Delhi Unit towards services as well as revenue. We have also brought this matter to the notice of Corporate Management of MTNL but our all efforts in this regard have gone in vain. We have also drawn the attention of Corporate Management towards the poor maintenance of optical fiber cable as well as underground copper cable network in MTNL Delhi. From this it appears that either the Executive Director, Delhi unit does not care the corporate management or the MTNL Corporate Management has lost its control over Executive Director, Delhi unit thats why ED Delhi unit is running the MTNL, Delhi according to his whims and fancy .

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General Secretary

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Phone We therefore, in view of the above, request your honour to kindly constitute an enquiry to enquire into poor quality of services, inadequate resource management, fall of revenue, disconnection of land lines, Broadband, IPTV, Lease Circuits etc. and failure of Financial Management System (FMS). We further request your good self to fix the responsibility for the above mentioned failures and lapses.

With regards,

Yours Faithfully



( A.K.Kaushik )  
GENERAL SECRETARY

Copy to:

1. Secretary, D.O.T. for information and n/a.
2. CMD, MTNL, New Delhi information and n/a.
3. Director(F), MTNL, New Delhi for information and n/a.
4. Director(HR), MTNL, New Delhi for information and n/a.