Instruction No DGM(BIT)WS- 089/2012-13 Dated:23.04.2012

MAHANAGAR TELEPHONE NIGAM LIMITED O/O THE DGM (BIT) WS, TIZ HAZARI, DELHI

To All GMs WS MTNL,DELHI.

<u>Procedure for implementation of usage policy for Executives and Non Executives regarding</u> <u>GSM Mobile Service Connections</u>

With reference to the instruction no Instruction no DGM (BIT) WS-78 /2011-12 dated 19th Mar 2012 officers are directed to adopt the following in order to get the usage policy implemented on their allotted Mobile Service connection and Mobile Service Data card.

- 1. A duly filled in CAF for post-paid mobile connection alongwith a copy of MTNL I-CARD and the annexure as mentioned in Instruction no DGM (BIT) WS-78 /2011-12 dated 19th Mar 2012 duly countersigned by controlling officer.
- 2. Area Manager's may collect the verified CAFs and deposit in CC unit at CSC, CGO Complex with DM (PH) Sh. Pitam Singh (9013131257).
- 3. DGMs in WS and Officers at Corporate Office may nominate an officer for a similar activity.
- 4. DM (PH) shall update the CRM records and Plan of the service connections as per instructions issued as above.
- 5. DM (PH) shall communicate the up-dation to CAO (TR) at Tis Hazari for Discount attachment and outstanding nullification.
- 6. CAO (TR) shall subsequently implement certification of excess usage.

Manager (IR

Copy to:

- 1. P.S. to CMD, MTNL, Corporate Office.
- 2. Dir.(Fin.)/Dir.(Tech).MTNL,Corporate Office.
- 3. E.D.(WS), MTNL,ND.
- 4. PGM(D)/PGM(O),MTNL,ND.
- 5. Sr.V.P.(RA)Coroprate Office.MTNL.ND.
- 6. G.M.(Sales-HQ/TY)West/N)/(OP)(FIN.)/(TRA)/(EL)/(CDMA)/(CPSL)/(LC)/(C&H)GSM/(Mkt)/(BB)/(SS)/(TP)/(IT),MTNL,ND FIR INFORMATION.
- 7. All GMs,DGMs&Area Managers-by e-mail Area DGM(F).MTNL,ND.
- 8. DGM(TRA),,(DGM(IT)-FINANCE/All AreaDGM(F),MTNL,ND.
- 9. D.E.(internet) for website updation/AGM(IT),MTNL,Delhi.
- 10. All Sanchar Haats/Distributors by E-mail.