

Telecom Executives' Association of MTNL DELHI CIRCLE

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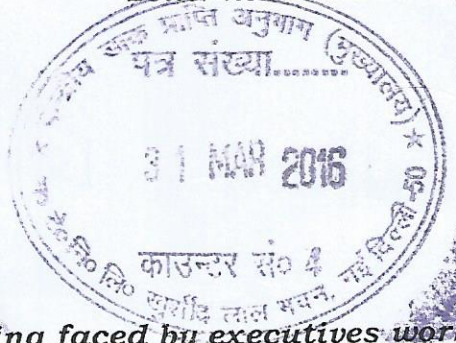
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Date: 30.03.2016

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To,
Executive Director ,
MTNL, Delhi,
K.LBhawan, ND-50



११६०४०

Subject: Problems being faced by executives working at ITTM and urgency of various advanced equipment/technology & skilled workforce

Sir,

This is to bring to your kind information that ITTM, Shadipur conducts various in-service, induction and developmental training courses in technical and management domains for both executives and non executives of MTNL Delhi. ITTM has also been conducting industrial training for engineering students on chargeable basis since 2011. So far about 3500 students from various colleges from across India have undergone industrial training of various durations at ITTM. This has generated not only revenue to MTNL but also earned a very respectable name in industrial training. Quality of courses and delivery of content by faculty members at ITTM has also been experienced and praised by executives who undergo up gradation training at ITTM, which was earlier conducted at CETTM Mumbai. ITTM has also taken initiative to expand its horizon by introducing short term courses for outsiders on payment basis.

In spite of sincere efforts by faculty members to deliver their best, ITTM lacks in terms of some basic infrastructure, as listed below, which requires your kind attention.

1. ITTM lacks basic infrastructure which are bare minimum to carry out classes at ITTM like projectors, furniture, computers for training and PC/Laptops for faculty for development of courses.
2. ITTM is facing scarcity of faculty as four faculty members have either retired or transferred during last three years. Moreover one more faculty member is going to retire next year. Also, group C and D staff at ITTM has also reduced due to retirement. So, more faculty members and Gr C and D staff are immediately required at ITTM to run various courses keeping quality of training at utmost priority.
3. Marketing for industrial training and other courses for outsiders is presently being done by faculty members on seasonal basis which is a type of part time marketing effort. Due to extensive competition in industrial training field and continuously decreasing ECE students in colleges, it is required to apply specialized full time and

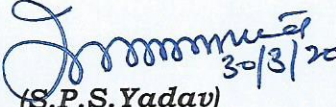
continuous marketing efforts to earn more revenue from these courses. So, two AM (Marketing) may be posted at ITTM for the purpose of marketing and also taking marketing lectures at ITTM. This will help ITTM to publicize its training program more effectively.

4. Trainers should be updated regularly so as to give latest information and impart proper and relevant skill and knowledge to trainees. ITTM faculty development should be initiated by allowing them to undergo training from CETTM or outside agency.
5. There is no provision of canteen at ITTM as on date. It is required to provide canteen facility at ITTM at the earliest for the convenience of trainees.

We request your good self to consider above points and instruct the concerned authorities to resolve them for the benefit and development of ITTM.

With Regards

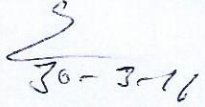
Yours Sincerely,


(S.P.S. Yadav) 30/3/2016

Circle Secretary TEAM Delhi

Copy to:

- 1) CMD (MTNL) , for kind information please.
- 2) Director (HR) MTNL , for kind information please.
- 3) Director (Tech) MTNL, for Kind information please.
- 4) General Secretary TEAM .
- 5) Office copy.


30-3-16

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