

# TELECOM EXECUTIVES' ASSOCIATION OF MTNL CENTRAL HEAD QUARTER

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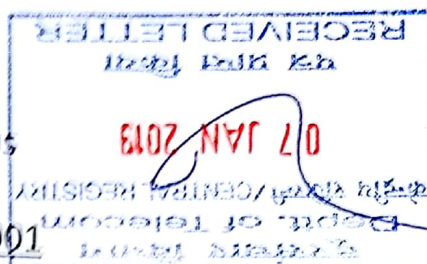
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No. TEAM/CHQ/2018-19/08

Dt. 07.01.2019

To,  
Shri R. K. Khandelwal  
Jt. Secretary (Admin)  
Department of Telecommunications  
Sanchar Bhawan,  
20, Ashoka Road, New Delhi – 110001



**Subject :** BSNL has taken away the business from MTNL Mumbai and award of the same to the Private Telecom Operator – causing loss of business/revenue on MTNL's side but no accountability on either side due to this.

**Ref. :** CGMT/MH/Admin/FTTH/Mobile/2018-2020/6 dt. At Mumbai , the 26-11-2018.

R/Sir,

Kindly refer to the letter under reference in which BSNL has clearly instructed/ordered to the Executives residing in MTNL service area to abandon the services provided by MTNL Mumbai allegedly due to poor and unsatisfactory working. This will caused loss of business and loss of revenue at a time when MTNL is passing through serious financial crisis due to steady decline of revenue and Everybody including DOT is seriously exercising over how to increase the revenue from the services provided by MTNL. We don't know who is responsible for this and why this act has been done ? The cause of such development should be seriously looked into, probed and responsibility should be fixed unambiguously for such mishap. There are other such instances happening in the fields of MTNL. MTNL is losing business and

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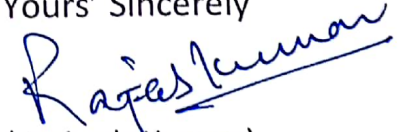
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revenue but nobody is held responsible for this. The things like this can not go together well along with the talk of revival measures.

Therefore, we would request you to kindly look into this matter and ensure that a definite conclusion can be reached and responsibility be fixed in this respect.

Thanking you,

Yours' Sincerely



( Rajeeb Kumar)

General Secretary

Encl.

1. Copy of letter under reference.

Copy to:-

1. Chairman T.C. & Secretary ( T ) for information pl.
2. Additional Secretary Telecom, for information pl.
3. Member (Services), DOT for information pl.
4. CMD, MTNL
- 5 E.D MTNL Delhi/ Mumbai.

CGMT/MH/Admin/FTTH/Mobile/2018-2020/6

Dated at Mumbai, the 16/11/2018

**OFFICE ORDER**

**Sub:** Provision of FTTH connection in lieu of residential service telephone connection and BB connection to the Executive of Circle Office, Mumbai, who are residing in MTNL service area.

The employees of Circle Office, Mumbai (residing in MTNL service area), have expressed that day by day MTNL services has been deteriorating fast and the employees have to face lot of difficulties and hardship while utilizing services. In this, in turn, many of times is affecting the functioning of office activities also.

Other telecom operators are offering competitive rates which are well within the eligibility limits as per Corporate Office guidelines.

Considering above, it has been approved by competent authority that employees of Circle Office, Mumbai (residing in MTNL service area) may avail the Fixed Line/FTTH services of other telecom service operators subject to the reimbursement limit as detailed below in lieu of combined existing RSTC (LL) and Broadband service connections.

Grade of Executives	Ceiling Limit per month
Chief General Manager	Rs. 1499/-
JAG and above level officers	Rs. 1099/-
STS level officers	Rs. 849/-
Below STS level officers	Rs. 699/-

Reimbursement of the bills shall be done upon submission of the claim through valid bill/invoice as per existing norms and guidelines of settlement of claims.

This is issued with the approval of competent authority.



( R. C. CHAVAN )  
Deputy General Manager (Admn)

Copy to :

1. P.S. CGMT MH Circle
2. All Head of the Units of Circle Office, Mumbai
3. District Secretaries of recognized Unions/Associations functioning in Circle Office, Mumbai
4. Notice Board