

Telecom Executives' Association of MTNL

DELHI CIRCLE

K. R. YADAV
President
(M) 9868136144

AJAY KUMAR
Finance Secretary
(M) 9868136667

S. P. S. YADAV
Circle Secretary
(M) 9013134696

Correspondence Address : K-85, Street No. 22, Gangotri Vihar, Delhi-110053

Phone : (O) 22378901 (R) 22566979

No. TEAM/Circle/WS/2017/11 Dated at New Delhi 11.12.2017

To

The PGM(WS),

MTNL, Delhi

Subject: Request for investigation of purchase of Industrial ACs for cooling of BTS sites in WS unit.

Sir,

It is to bring to your kind notice that MTNL purchased 299 Industrial ACs between October 2012 to June 2014 for cooling of BTSs and its ancillary equipments. Presently only 53 Acs are working ok. These ACs have been lying faulty since long in spite of repeated reminders from concerned BSS Sub Divisions. Many times the issue was also brought to the notice of senior level officers but till date no action has been taken to get these faulty ACs repaired /attended. Kindly note this prolong faults of ACs have resulted in regular damage to BTS hardware further causing interruption of mobile services and revenue losses to MTNL.

Following points are note worthy:

1. All Industrial ACs have high Cost to MTNL and must have more than 08 years of uninterrupted life.
2. The faulty ACs when not attended then the BSS officers compelled to keep the doors open of Shelters to keep ambient temperature normal functioning of the BTS equipments finding no other means of maintaining the equipment temperature low.
3. Due to opening of Doors further caused enumerable thefts in the BTSs and hence created unwarranted pressure on the BSS officers to cope up with interruption free service somehow by managing the low temperature.
4. Due to open door further caused uncontrolled dust deposit in BTS equipments, BTS Hard Ware power plant hard ware etc.
5. Due to high temperature the battery life also got adversely affected further causing financial Loss to MTNL.

It may kindly be noted that due to improper functioning of these industrial ACs severe damage has caused to the working of BTSs as well as MTNL mobile services. This is all due to the vested

Registered Office : 9-A, Shree Sandesh, Rajarshi Shahu Maharaj Marg, Andheri (East), Mumbai-400 069

interest of officers involved in the purchase of poor quality industrial ACs. The damage to the mobile services of MTNL have been further escalated due to the negligence, casual and callous attitude/approach of electrical wing towards the maintenance these industrial ACs under warranty etc.

Our Association is constrained to mention here that the officers who are involved in purchase of industrial ACs have not only caused financial loss to MTNL by purchasing of poor quality of industrial ACs but also caused severe revenue loss and damage the image of MTNL in the eyes of its esteemed customers when MTNL is struggling hard to provide better services in the present competitive era in telecom sector.

This loss of revenue caused due to interruption of services as equipment going faulty due to non-functioning of ACs and High Temperatures is all attributable to the lack of proper care after purchase of Industrial ACs.

We therefore request your good self to order for impartial investigation and fix the responsibility and take departmental exemplary action to punish all those officers who are involved in this bungling of purchasing the poor quality industrial ACs.

With Kind Regards,

Sincerely yours,

Coy to:

1. Director (Technical), MTNL, Corporate Office, CGO Complex, New Delhi
2. CMD, MTNL, Corporate Office, CGO Complex, New Delhi
3. General Secretary, TEAM.
4. Office Copy.

अ. एवं प्र. नि. के निजी सचिव / १३ to CMD
अ. एवं प्र. नि. के निजी सचिव / MTNL Corporate Office
5th Floor, Mahanagar Dootsanchar Sadan
9, सी.जी.ओ. कॉम्प्लेक्स, लोधी रोड, नई दिल्ली-110003
9, C.G.O. Complex, Lodi Road, New Delhi-110003

Immie
(S.P.S. YADAV)

Circle Secy (TEAM)

Delhi circle

RCM(w1)
11/12/17