

Telecom Executives' Association of MTNL

CENTRAL HEAD QUARTER

N. L. Thangraj
President

C. U. Gade
Treasurer

Ashok Kumar Kaushik
General Secretary

Correspondence Address : D-403, New Jyoti Apartment, Plot No. 27, Sector-4, Dwarka, New Delhi-110078
Phone : (O) 23737896, (R) 25077272, (M) 9868136363 **Web** : www.team.org.in

TEAM/CHQ/MTNL/2015-16/123

Dated : 06.09.2016

To

Shri Manoj Sinha Ji,
Hon'ble Minister of State for Communication ,
Sanchar Bhawan, 20, Ashoka Road,
New Delhi.

Sub:- Memorandum for settlement of long pending greivences of employees and Improvement of Telecom services viz. Landline, Broaband and Mobile Services in Delhi and Mumbai.

Hon'ble Sir,

We would like to share with your good self about the functioning of MTNL, Delhi and Mumbai due to which the Telecom Services in MTNL Delhi and Mumbai are suffering badly. Some of the issues related to employees are still unresolved. The employees of MTNL Delhi and Mumbai are feeling demoralized not only due to non settlement of their long pending issues but they are also finding themselves helpless in providing effective and efficient services to esteemed subscribers of MTNL due to lack of willingness, commitment and indecisiveness of MTNL management. Some of the issues pending since long are as under :-

1. Fixation of Pay and Pension as on 1.1.2007 merging at 78.2% as recommended.
2. Providing an opportunity to the Pro-rata pensioners for exercising a fresh pension option.
3. Extending benefit of medical facilities under CGHS to the absorbees - working in MTNL or since retired.
4. Improvement of Telecom services Landline, Broaband, and Mobile services in Delhi and Mumbai.
5. Merger of BSNL and MTNL.

Brief of the above mentioned issues are as under:-

1. Fixation of Pay & Pension as on 1.1.2007 merging at 78.2% as recommended.

This issue should have been resolved long before at least when it was implemented in BSNL with the approval of DOT (Ref.DOT's No.61-01/2012-SU dated 10/06/2012). But MTNL employees and the pensioners continue to be denied this benefit of getting due neutralization in wage fixation as on 1.1.2007 on one plea or the other. From all available indications 3rd PRC is going to be constituted shortly. If it is not done now, it will be a perpetual loss to the employees and pensioners.

2. Providing an opportunity to the Pro-rata pensioners in MTNL for exercising a fresh pension option.

This matter has been taken up with MTNL/DOT with all relevant details and justifications. In the wake of the amendment of Rule 37A in the recent year and Gazette Notification thereof, there is a need for providing fresh option of pension to the Pro-rata pension holders of MTNL.

3. Extending benefit of medical facilities under CGHS to all sections of absorbees in MTNL – working or since retired.

This is another area of discrimination done to MTNL absorbees vis-à-vis BSNL absorbees. The DOT employees while exercising option for absorption in BSNL were provided a scope to opt for medical benefit under CGHS but similar scope was denied to those DOT employees who opted for MTNL. Both the absorbees of BSNL and MTNL are basically the employees of DOT. Why is then this differential treatment to the disadvantage of MTNL absorbees ?

4. Improvement of Telecom services Landline, Broaband, and Mobile services in Delhi and Mumbai.

Due to non availability of resources and lack of decisiveness at the decision taking level of the management we are unable to provide/ maintain the good quality of services. Every body in the MTNL is talking about the deteriorating condition of telecom services in MTNL but unfortunately no body in the management had ever tried sincerely to improve the quality of Telecom services. The most unfortunate state of affair is that since 2014, the MTNL management is being run in a looking after manner. Sir, you will be astonished to know that for the last three years CMD, Executive Director, PGMs/GMs are functioning in looking after arrangement that is why no body at any level has taken the comprehensive requisite decision to improve the quality of Telecom services in MTNL.

6. Merger of BSNL and MTNL.

Our sincere opinion is, if MTNL and BSNL can not be rolled back into DOT at this stage , the next tangible solution is to merge MTNL and BSNL and for this,never it is too late. The merger of MTNL and BSNL will not only synergise the telecom capabilities of these two CPSUs this will also synergise the scope of opportunity to operate on PAN INDIA basis more effectively. Moreover this will facilitate to *have one and more cohesive management at the top, just before the nose of DOT to act smartly and meaningfully.* This is the only way to sustain the services that these two CPSUs are now supposed to provide.

Consequent upon restructuring, reshaping, integrating or disintegrating of the department, some or the other HR issues and other issues are developed. This is not a unique phenomenon. This never poses too big a challenge in the way provided focus on the main issue is clear and honest. In the instant case merger of MTNL and BSNL has been found to be the vital key to revive and revitalize the sustainable and viable operation of the Govt. owned telecom company in the market facing a cut-throat competition. Once this is accepted and appreciated, the rest can be very well done at the appropriate time. After all there is nothing more important than our telecom company itself. Here lies our only stake, no where else.

Sir, at this crucial juncture, we solicit your kind intervention to save the MTNL. We, also request your goodself to expedite the process of merger of MTNL and BSNL, which is very much required in the interest of MTNL and BSNL as well as our esteemed customers across the country.

With regards,

Yours faithfully,



(A.K.KAUSHIK)

General Secretary

Copy to:-

1. Sh. J.S. Deepak, Secretary Telecom, for solociting kind intervention please.

2. ✓ CMD, MTNL for kind information and n/a please.