

Telecom Executives' Association of MTNL

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No. TEAM/CHQ/MTNL/CO/2011

Date 27.08.2011

To,
Sh. Kuldeep Singh ji,
Chairman & Managing Director, MTNL ,
Jeevan Bharti Building, Connaught Place,
New Delhi

Subject : Notice for "Protest Action" against victimization of
Executives.

Sir,

It is in continuation to our earlier communications made to your goodself about the deteriorating condition of Telecom Services in MTNL, Delhi Unit, we are constrained to mention here that the MTNL management at Corporate Level instead of taking the corrective measures to improve the Telecom Services/Network and increase in revenue of MTNL, has preferred to choose the path of victimization of executives particularly of those who have come on absorption from DOT to MTNL. The telecom services/network of MTNL, Delhi has started deteriorating after the posting of Sh. Manjeet Singh as PGM(O) in Delhi Telephones who is responsible for operation and maintenance of telecom services/network in Delhi unit. This deterioration was further accelerated when Sh. Manjeet Singh took over as Executive Director, Delhi. In this regard we have already submitted one concrete example of his approach and attitude towards the services e.g. OFC faults are pending since July-09 onwards but no corrective steps have been taken to improve the services. And the corporate management has been failed to fix the responsibility in this matter. Another example in this regard is poor copper cable network. This worse situation of copper cable network is not because of lack of sincerity of the staff including executive or due to other factors like monsoon or development work in NCT of Delhi; It is because of

the failure of poor recourse management for which ED, delhi is solely responsible. (The field staff which was being used for maintenance of Network have been transferred in 'Sales' without application of mind. Which has resulted in deterioration of services and ABF too) This matter was brought to the notice of Corporate office in general and CMD , MTNL in particular that there are some officers including those heading the MTNL Delhi unit are hand in gloves with our competitors i.e. Private operators and association demanded an independent enquiry in this issue but the corporate management has turned its deaf ears.

When the Hon'ble MOC & IT has started reviewing the financial condition of MTNL as whole and Delhi unit in particular, the ED ,Delhi has started a drama in the name of improving the revenue /ABF in Delhi; he has created 5 General Managers in Sales & Marketing and posted hundred of officers and staff totally in a mindless manner (it has affected the indoor /outdoor and transmission network) . This action was taken by ED Delhi knowing fully well that the quality of service is very poor in Delhi. This is nothing but a case of misappropriation of Man power as well as resources. We demand an independent enquiry in this matter too.

Sir, All those issues which have been mentioned above are not being brought to your notice first time, the same has been brought to your notice for the last more than a year but no corrective measures have been taken by the corporate management in this regard.

The present action of corporate office that too at the advice of ED ,Delhi to transfer 12 executives from Delhi to Mumbai in the name of non performer is not at all justified but it is an action of the corporate office to provide an escape route to ED Delhi so as to cover up his ineffectiveness, incompetency and 'Non-Performance'.

In view of the above ,our association in its CEC meeting held on 27-08-2011 has resolved and demanded that:

- 1) Immediate cancellation of transfer orders of 12 executives who have been transferred from Delhi to Mumbai.
- 2) Immediate transfer of Sh. Manjeet Singh ED Delhi from MTNL and also to constitute an independent enquiry about his actions and deeds which has damaged the MTNL, Delhi unit.

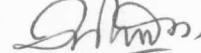
We hope management will accept our above two demands otherwise our association will be left with no alternative except to resort to the following 'Protest Actions'. For any kind of unrest in MTNL the Management will be squarely responsible.

PROTEST ACTION PROGRAMS

- 1) Savingram to MOC&IT , Secy. DOT and CMD MTNL.
- 2) Gate meetings of executives during lunch hours in all MTNL Buildings.
- 3) Lunch hour Demonstration at CMD office Jeevan Bharti Building on 05-09-2011
- 4) Dharna and Lunch hour Demonstration at CMD office Jeevan Bharti Building on 09-09-2011
- 5) 'ANSHAN' for 36 hrs. wef. 16-09-2011 to 17.09.2011 at CMD office Jeevan Bharti Building.

With Regards.

Yours sincerely



(A.K.Kaushik)

General Secretary,

TEAM

Copy to:

- 1) Hon'ble MOC & IT for information please
- 2) Secy. Telecom DOT for information please
- 3) Dir. HR MTNL for information please
- 4) Dir. Finance MTNL for information please.
- 5) ED , Delhi MTNL for information please.
- 6) ED, WS MTNL Delhi. *for information please .*