



एम.टी.एन.एल.  
MTNL

महानगर टेलीफोन निगम लिमिटेड

(भारत सरकार का उद्यम)

MAHANAGAR TELEPHONE NIGAM LIMITED

(A GOVERNMENT OF INDIA ENTERPRISE)

निगम कार्यालय, CORPORATE OFFICE

40/c

MTNL/CO/Pers/RPM/2012/KW/660/20

26<sup>th</sup> June, 2015

3. 34

The Executive Director,  
New Delhi./Mumbai.

The PGM(WS),  
New Delhi/Mumbai.

**Sub: Posting of Co-ordinating Officers**

During the discussion with higher management, it is transpired that MTNL subscriber in Delhi and Mumbai are residing in different colonies and buildings in addition to office premises. Therefore, it is decided that one Coordinating officer of Technical wing should be posted in all such Buildings/Premises where 50 or more subscribers (Land Line or Mobile) are staying. The said Coordinating Officer shall receive the complaint of subscribers of that particular premises and coordinate with MTNL officials for rectifying the fault of Landline, Broadband or other Telecom services.

You are therefore, requested to kindly take necessary action in the matter under intimation to O/o GM(HR).

This issues with the approval of Competent Authority.

Copy: Ps - CMD/D (HR)/D (FWS)/D (Tech).

QC

  
(Om Chandra)  
Sr. Manager(Pers-I)